

# Edenfield Dentistry

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Dear Patient,

After much deliberation, I have decided to terminate our in-network status with Tricare/United Concordia. **This change takes effect on or before July 12, 2026.**

You may absolutely continue to have your dental care at our office; however, you will need to understand your specific contract to determine if your benefits will change by going to an out-of-network Dentist. Unfortunately, we are unable to obtain this information for you.

You may contact Tricare Provider Relations for details and clarification of your specific plan by calling the number on your ID card. We are happy to provide you with specific codes and fees to give to Tricare to obtain their reimbursement rate. It has been our experience that most plans with whom we are out-of-network reimburse at or nearly 100% of our fees!

This decision has been a difficult one; however, Tricare's current allowances do not cover the costs of providing quality dental care.

In fact, their current allowances have remained virtually unchanged since 2008. These reimbursement rates are less than 40% of our fees, and Tricare refuses to negotiate a more equitable fee schedule.

The only way to cover my costs is to:

1. up-sell dental treatments,
2. use lower quality materials, and
3. decrease the time we allow for each procedure. (For example, your hygiene appointment would be shortened to 30 minutes from the full hour we currently allow.)

*I am not willing to compromise the quality of care we provide - nor our principles.*

We have found that most of our patients choose to possibly pay a minimal co-payment to keep the high level of care, trust and confidence you have come to expect from my office. I know dealing with insurance companies can be very confusing and frustrating. (Trust me – it's not easy for us either!) So, if you have any questions, please don't hesitate to contact my office.

We are changing our relationship with the insurance company, not with you! I sincerely appreciate the trust you have placed in me and my team, and I look forward to continuing to serve your dental needs for many years to come.

Warm regards,

  
Dr. Michael Edenfield & Staff